



International Organization for Migration (IOM)
The UN Migration Agency

INFORMATION ON RETURN AND REINTEGRATION IN Georgia / 2019



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TO DO BEFORE THE RETURN

The returnee should

✓ request documents from the Swiss authorities, especially birth certificates of children born outside of Georgia, legalized by apostil, as otherwise you will not be able to register children in state policlinics for free vaccinations and also for kindergartens/schools.

✓ bring all the medical and job related documents that you may need for Georgian clinics and employers

✓ bring all the documents related to citizenship, education, medical, etc., as you will need them for follow-up procedures in Georgia

✓ check vaccinations (especially for children):

No vaccinations are needed for re-entry, but you have to register the children at your district polyclinic so that they have access to free scheduled vaccinations

✓ get information concerning the arrival at the airport and the onward journey:

- First get from the airport to Tbilisi by taxi (25min; 30-50 GEL), Bus (N37; 0,5 GEL), train (20min) or mini bus (10 GEL). Bus N37 is part of the municipal transportation which is available 24/7.
- From Tbilisi central station you can get buses and trains to every part of Georgia. The biggest bus stations are as follows: "Okriba" "Ortachala" and "Vagzali". "Vagzali" combines bus and train stations.
- However, most of the flights to Georgia arrive at night, when buses and trains do not run frequently, so taxi may be the only option for immediate onward travel from the airport.
- Taxi fares from the airport to: Tbilisi – 50 GEL; Rustavi – 60 GEL; Gori – 180 GEL; Kutaisi – 280 GEL; Poti – 350 GEL; Zugdidi – 350 GEL; Batumi – 350 GEL; Gurjaani – 200 GEL; Telavi – 210 GEL

I. INTRODUCTION

As one of its programs, IOM Bern is implementing the Swiss Return Information Fund (RIF) project. This project aims at providing the Swiss State Secretariat for Migration (SEM) and the Return Counsellors in the Cantons and in the asylum registration and procedure centres with current and clear information helping them to prepare and support voluntary returns and reintegration.

TO DO AFTER THE RETURN

The returnee should

✓ (re-)register for the health insurance and the pension insurance system.

- The 15-05 hotline number of the Ministry of Internally Displaced Persons from the Occupied Territories, Labor, Health and Social Affairs of Georgia can be called concerning health insurance and pension

✓ contact services assisting with the search for jobs and housing:

- SocialServiceAgencyHotline15-05
Web:www.ssa.gov.ge
Address: 144, Tsereteli Ave, Tbilisi

✓ For housing of single mothers and victims of family violence or human trafficking, contact the Social Service Agency; Victims of Trafficking or victims of family violence may refer to the State Fund for protection and Assistance of Statutory Victims of Human Trafficking.

- Hotline: +995 32 2 116 006

✓ apply for social welfare, if the person is below poverty line or socially vulnerable

✓ apply for childcare, schools or other educational institutions

- Social Service Agency (for childcare)
- Ministry of Education and Science
Address: 0102 Tbilisi, Dimitri Uznadze N 52, Hot-line (995 32 2) 200 220

✓ All sorts of documents can be obtained at Public Service Agencies. They are active in different regions of Georgia, where you can get the majority of State services - over 300 types of services, such as issuance of ID documents, passports, marriage certificates, as well as documents related to obtaining a visa or registering immovable property.

In the framework of RIF, IOM Bern also develops Country Information Sheets (CIS) that contain an overview of various topics relevant to return and reintegration in the countries of origin. The CIS has the purpose of facilitating the preparations of voluntary returns by clarifying frequent questions and basic information on relevant countries of origin in the Swiss context.

II. HEALTHCARE

Georgia offers a universal health care program funded by the state. It provides a number of packages in ambulatory and in-patient care.

A. CONTIDIONS FOR THE COVERAGE OF MEDICAL TREATMENT

Universal Health Care:

- open to citizens of Georgia as well as asylum seekers, and persons with humanitarian or refugee status
- Emergency care is covered by 70-100%
- treatment of HIV, Hepatitis C and TB as well as insulin for diabetes patients are free of charge
- Dialysis is also available in big cities and is free of charge
- State funded Methadone Substitution program is available free of charge. At an initial phase only a check-up / enrollment fee of 70 GEL has to be paid.
- medical costs for child-care (up to age 5) are partly covered depending on illness
- contact the Ministry of Health and enroll at the nearest clinic
- information on health-care providers can be found at: <http://cloud.moh.gov.ge>

Costs:

All costs which are not covered by the state insurance have to be paid by the patients.

Benefits:

Benefits include planned out-patient services located near the place of residence; services of family doctors (100%); tests and treatment prescribed by relevant profile doctors after referral (70%); certain emergencies (100%); planned surgeries (70%); chemotherapy (80% with a limit of 12.000GEL/year); child delivery (max. 500GEL), caesarean (max. 800GEL).

Medical facilities and doctors:

All clinics in Georgia are privatized and Universal Health Care does not cover all costs. Georgian citizens can address any clinic at any time, based on their needs. However, this service has to be paid. Preferably, call and sign up for an appointment. There are daily waiting lists for urgent cases.

Procedure of admission:

Patients can call and sign up for an appointment. For State Insurance, patients have to consult their doctor (according to their place of residence) who will then refer them to a relevant specialist. Some appointments and medicines are covered by the State Insurance.

Availability and costs of medication:

Major pharmacies in Georgia provide a variety of medication. The availability of certain medicaments can be verified by their brand names or generic names either online or by phone at the following sites:

Medical Information Service

<http://www.mis.ge/ka>

+995 032 2 252233

Ministry of Labor Health and Social Affairs

<http://apps.ssa.gov.ge>

Most of the drugs are not covered by the state programs. Therefore, patients have to bear the cost on their own. For some drugs a prescription is necessary. In this case, the patient should contact the relevant doctor and obtain the prescription first.

Health Care System: Access for Returnees**Eligibility and requirements:**

All citizens of Georgia as well as asylum seekers, and persons with humanitarian or refugee status are eligible for the health insurance system in Georgia.

Registration procedure:

Georgian citizens automatically become participants of the state insurance. However, registration is necessary in order to enjoy benefits of the programme. For this purpose, returnees should call the 15-05 hotline of the Ministry of Internally Displaced Persons from the Occupied Territories, Labor, Health and Social Affairs of Georgia or directly contact the nearest polyclinic, medical centre or hospital for registration.

Required documents: Valid Georgian ID.

As many healthcare services are still not covered by the State insurance, some people choose to get private insurance.

Examples of private Insurance providers (below):

Name of the company	Contact
“Aldagi”	Central office: Bidzina Kvernadzis street#10 +995 32 2 444 999 https://aldagi.ge/ka/
“GPI Holding”	Kostava street#67 +995 32 2 505 111 https://www.gpih.ge/gpih/
“IRAO”	Botchorishvili street#88/15 +995 32 2 949 949 www.iraog.ge
“Imedi L”	Kazbegi street#3-5 +995 32 2 922 222 https://www.imedil.ge/ge

III.HOUSING

General Information

Demand in the field of real estate is always increasing especially for one-room/two-room apartments. On the contrary, large apartments have difficulties to be rented/sold out. According to real-estate specialists, the decrease in renting/selling apartments is clear and apparent. Landowners require more time to find a buyer/tenant while in past years these were sold easily and fast. Bank loans and credits have forced individuals to defer new purchasing decisions and prioritize of the timely repayment of loans. Banks have very high interests and the rates are growing because of USD-GEL rate deterioration and high inflation.

Housing facilities for returnees / social housing:

There is only one shelter for homeless persons in Tbilisi, located in the Lilo district. Please find below the criteria for admission. It is very difficult to get into the shelter as the places are limited and criteria quite strict. It has capacities for 250 persons and is well equipped. One room accommodates 10-12 people.

The shelter is a temporary place for living and people can stay there from 10 to a maximum of 18 months. The person will be provided with food and clothes. One can address the shelter individually (on his/her own) or with the assistance of police officers. First, the person has to undergo a screening procedure to check his/her eligibility. Contact number 577 902520

To be allowed to stay in the shelter the person should meet the following criteria:

- must be a citizen of Georgia
- must be registered in Tbilisi for at least the last 2 years
- must be employable

- must not have any property
- must not have family members who are employed (with any property)
- should not have any medical and legal problems
- should be able to take care of himself/herself

A. TEMPORARY ACCOMMODATION

For short-term accommodation directly upon return, please contact:

Ministry of Internally Displaced Persons from the Occupied Territories, Labor, Health and Social Affairs of Georgia. Address: 0159, 144 Akaki Tsereteli Av., Tbilisi; Hotline: (+995)322 1505

B. SOCIAL SERVICES OR EMERGENCY SHELTERS

If the returnee is a victim of trafficking or domestic violence or homeless, there are shelters available where he/she can temporarily stay after returning.

Housing for VoTs and victims of domestic violence

The State Fund for Protection and Assistance of (Statutory) Victims of Human Trafficking is a state-run fund which has two shelters for VoTs and victims of domestic violence in Tbilisi and Batumi. On top of this, presumed VoT or victims of domestic violence can be placed at the Crisis Center together with dependents. Shelters and Crisis centre provide the following services to their beneficiaries: daily accommodation; psychological assistance; medical assistance; legal assistance; translator's service. Shelters for victims of domestic violence apart from VoTs shelters operate in Sighnaghi, Kutaisi and Gori and provide all the services mentioned above. For more information please see Website: <http://atip-fund.gov.ge/eng> ; Tel.: 116 006.

C. BUY OR RENT REAL ESTATE

There is a great number of apartments available for rent. Relevant information can be retrieved from the websites

- www.myhome.ge
- www.place.ge
- www.saqme.ge
- or from newspapers like Sitkva da Sakme.

EXAMPLES OF RENT PRICES

The average rent for a two room (one bedroom) apartment in Tbilisi is about 350 USD per month depending on the district and state. Utilities cost around 150-250 GEL per month.

Two room apartments (centrally located) – 350 / 450 USD (old renovation), 500 / 550 USD (newly renovated)

Prices decrease when the location is outside the capital 250-350 USD;

Three room apartment (suburbs) – 450 USD; 550 USD central location with good condition

Note: Price on real estate is tentative. It is subject to constant change due to inflation.

IV. EDUCATION

General overview of the education system

The network of educational institutions and adult professional training / retraining courses is well developed in Georgia.

The Georgian education system comprises the following steps:

- pre-school education (for children under 6);
- primary education (grades I-VI);
- basic education (grades VII-IX);
- secondary education (grades X-XII);
- professional education;
- academic higher education.

Educational level	Age
Pre-school	
Child care / nursery school (optional)	2-3
Kindergarten (optional)	3-6
Primary level (mandatory)	
Pre-school	6-12
Primary school (6 years)	
Secondary level	
High School (6 years = 3 + 3)	15-18
Higher education	18+
University	

State kindergartens are free of charge. Registration is done online according to the procedures adopted every year, usually several months before kindergarten and school starts (May, June). In primary schools registration is done in several stages. The procedures are established by the Ministry of Education. <http://emis.ge>

Precondition for entering higher educational institutions is the successful passing of Unified National Exams. Every person presenting the document of completed secondary education can participate in the exams. Citizens of Georgia, who have obtained the document of completed secondary education or/and the right to access higher education abroad, can also participate in Unified National Exams.

Registration can be done online: <http://registration.emis.ge/>

30 universities, 20 educational institutes, and 5 colleges have official accreditation; the list can be found at:

<http://mes.gov.ge/content.php?id=1855&lang=geo>

A. ACCESS AND REGISTRATION PROCEDURES FOR RETURNEES

Returnees have access to the educational institutions like any other Georgian citizen. For kindergartens, schools and universities there is online registration. Students are enrolled in the state and private higher educational institutions with regard to the results in the national exams.

B. VOCATIONAL TRAINING POSSIBILITIES

Possibilities of technical / vocational trainings

Job seekers can register on the website worknet.gov.ge which connects job seekers and employers.

According to Law of Georgia on Vocational Education Article 7.

Prerequisites for admission to Vocational Education Persons who possess the document certifying at least the general education are eligible for the Basic Vocational Education Program.

Vocational training is fully financed from the State budget. Registration is open twice per year and vocational education institutions are located almost in every region in Georgia. Enrolment procedure relies on grades of National Examination. Every candidate has to pass general skills test. There can be additional exam requested according to the type of vocational training. Evaluation is based on 100 grading system. Minimum requirement is 25 grade.

Since 2013 the State finances vocational education in the State Vocational Education Institutions through a voucher system. Presently there are discussions about changing and enhancing the vocational education financing models. The courses usually start in September and March. Average duration of courses is one year.

Please, see more information about list of authorised Vocational Education Institutions:

<https://www.mes.gov.ge/content.php?id=215&lang=eng>

C. SCHOLARSHIPS AND GRANTS

Education in public schools is free. Regarding the results of the national exams, students in higher educational institutions are granted state grants in accordance with the rules defined by the Ministry of Education and Science of Georgia. The grants vary between 100%, 70% and 30%. In 2018, 1011 students received a 100% state grant, while 70% state grants were given to 1455 students, and 30% state grants to 4077 students.

Access and requirements to stipends and/or loans for covering tuition

There are different types and amounts of stipends available at the institutes and universities with different requirements. There are as well governmental stipends and exchange programs with different foreign universities. For more information please visit

<http://mes.gov.ge/>

<https://edu.aris.ge/>

V. LABOUR MARKET AND EMPLOYMENT

General situation of the labour market

According to the National Statistics Office's official data for 2018, the rate of the economically active population (aged 15+) in Georgia is at 63.9%. The high level of the economically active population in rural areas is due to the low-income jobs in agriculture.

Most employed persons are aged between 35 and 55. Most people are self-employed in agricultural sector – 38.9%. As for hired employed persons, most of them are working in wholesale and retail trade, repair of motor vehicles, personal and household goods sectors (11%) and education (8.9%).

The average monthly income per capita is 318.3 GEL (2018, household survey data). Purchasing Power Parity (PPP) has not been calculated for Georgia.

For detailed information see: http://www.geostat.ge/index.php?action=page&p_id=143&lang=eng

The average monthly nominal salary is 1068.30 GEL. The highest salaries can be found in the financial intermediation sphere (2,236.00 GEL), Professional, scientific and technical activities (1,712.20 GEL), Construction (1,552.00 GEL), Information and communication (1,489.10 GEL) and in Transportation and storage (1,295.80 GEL) (2018 data).

The unemployment rate in Georgia is not very high in figures: In 2018, it stood at 12.7%. However, official data count self-employed persons in agricultural sector who work minimum one week in the last three months and have some income / benefit (including regular agricultural activities in own gardens in rural areas). This means that factual unemployment rate is much higher. There are no unemployment benefits for people who lost their job. Unemployment rates are especially high for age groups 19-20 and 20-24 years with 26.6% and 30.8% respectively (2018, Geostat data). Furthermore, according to 2018 data, the unemployment rate is higher for men (13.9%) than for women (11.2%).

From 2013, changes were introduced in the Labour Code of Georgia for the protection of labour rights of workers. A labour market management portal was created (www.worknet.gov.ge) where job seekers can be registered. Small projects in the fields of agriculture and industry are implemented

The greatest demand is for jobs in service sector. The salary scales can be checked at

http://geostat.ge/index.php?action=page&p_id=149&lang=eng

A. MOST AVAILABLE JOBS AND SALARY LEVELS

Best job fields where to find employment and average salary

The greatest demand for jobs is in the service sector. The salary scales can be checked at

<http://geostat.ge/index> .

For further information, contact the following agencies:

State Employment Agency:

phone:15-05,

<http://ssa.gov.ge>; <http://www.worknet.gov.ge>

Adjara Autonomous Republic State Employment Agency:

18, Rustaveli street, Batumi;

phone: +995 32 222 222;

email: info@adjarainfo.org.ge

web: www.hrajara.gov.ge/ge/

Vacancies can also be found on these websites: <http://www.jobs.ge> or <http://www.hr.com.ge> .

REQUIREMENTS TO ACCESS THE LABOUR MARKET

People from 16 years old can access the labour market. The required documents are identified by the employers. Georgian citizenship is only required for jobs in public administration.

B. UNEMPLOYMENT ASSISTANCE

Availability of unemployment assistance

The employment department of the Social Service Agency provides assistance for job seekers / unemployed persons.

They should register on the website worknet.gov.ge or address to the employment department, where they can receive several services: job counselling, CV creation and referral to potential employers.

Benefits and Costs:

There is no financial unemployment benefit for unemployed persons.

Unemployment Assistance: Access for Returnees

Eligibility and requirements:

All Georgian citizens and persons with permanent residence permit are eligible to receive assistance from the Social Service Agency (SSA), employment department in job seeking, mediation, vocational training, etc. However, there is no financial assistance for unemployed in Georgia.

Registration procedure:

The unemployed person/job seeker has to register on the website worknet.gov.ge independently or with help by the SSA and employment department. The mentioned agencies can support the process of job seeking and training assistance.

Required documents:

Valid ID and all relevant work related documents, such as diploma for proof of education, qualification and work experience.

C. PENSION SYSTEM

Overview of the pension system and requirements to access it

There is a public pension system in Georgia. People are eligible for it if they fulfil one or more of the following criteria:

- reaching the pension age (65 years for men, 60 years for women)

An accumulative pension system has been introduced since 2019, which is voluntary for persons who are self-employed, also for employed persons above 40. The participation in the system is obligatory for Georgian citizens below 40 who are employed and/or self-employed, as well as foreigners who hold a permanent residence permit of Georgia. 2% of the participant's salary go on his/her personal pension account. In addition to this, Government and employer will add 2-2% to the person's account. When reaching the pension age, the participant is eligible to receive accumulated pension on a monthly basis.

Registration procedure :

Application has to be submitted to the nearest social service offices. The decision will be made within 10 days. Receiving a foreign pension excludes persons from the Georgian state pension.

Registration documents :

An ID document and (if applicable) proof of fulfilling the respective criterion are required.

VI. BUSINESS SET-UP OPPORTUNITIES

Successful institutional and regulatory reforms in Georgia have significantly improved the business environment. The business environment in Georgia has been based on the development of business-friendly state institutions, simplification of legislative regulations, reducing bureaucracy, labor market liberalization and macroeconomic reforms.

Georgia became one of the most rapidly reforming countries in the world. In the annual *Doing Business* report, published by the World Bank, Georgia's position on the 'ease of doing business' indicator In 2019 achieved its highest ranking in the report – six of 190 countries. Among the 10 indicators, its best result was in protecting minority investors (second place) and registering property (fourth place), while its lowest position was in resolving insolvency (60th) and in trading across borders (43nd).

In order to start a private business a person must register as an Individual Entrepreneur or as a legal person (Limited liability company, Limited partnership, Joint liability companies, Joint stock companies, Cooperatives.).

Registration of a business subject is done at the Public Service Hall or National Public Service Agency field offices, which are the legal Entity of public law under the Ministry of Justice of Georgia.

Registration as an entrepreneur comprises state and tax registrations.

Registration fees and terms:

Individual Entrepreneur – 20 GEL (one day). 50 GEL – on the same day

Ltd or other Legal forms – 100 GEL (one day), 200 GEL - on the same day

Registration of a business subject is done at the Public Service Hall or National Public Service Agency field offices, which are the legal Entity of public law under the Ministry of Justice of Georgia.

Registration as an entrepreneur comprises state and tax registrations.

A. FINANCIAL SUPPORT OR CREDIT

Kindly provide an overview of financial support mechanisms and the availability of credits

State initiative to support business development in Georgia “Produce in Georgia”.

As part of the Produce in Georgia program, the Business division promotes and supports the development of new enterprise as well as the expansion of existing operations by providing financial assistance to the entrepreneurial community. Some of the primary guidelines and conditions that apply to this assistance include:

General Conditions

- When launching a new enterprise, beneficiaries are required to start production within 24 months from the date of disbursement of the loan or signed lease agreement. For operators expanding an existing business entity, they must start production within 12 months after disbursement of the loan or signed lease agreement.
- Beneficiaries have access to co-financing of the interest accrued on the loan or lease issued by a commercial bank or leasing company during the first 24 months.
- Beneficiaries can obtain a collateral guarantee, up to 50% of the loan amount, for the first 48 months (no more than 2,500,000 GEL)

All participants should meet the following requirements:

- Georgian citizen, at least 18 years old
- Not a public servant
- No overdue tax obligation
- Provide at least 20% of co-financing after successfully completing all stages of the project
- If an applicant has successfully passed the first stage of the selection process he/she is obliged to register as an entrepreneur and obtain of the following statuses: fixed taxpayer, micro- and small entrepreneur

Sources:

General overview of the program: <http://www.enterprisegeorgia.gov.ge/en/about>

Micro and small business support: <http://www.enterprisegeorgia.gov.ge/en/business-development/Micro-and-Small-Business-Support>

Regarding voluntary returnees from Switzerland, several business projects can be recommended:

FOR PERSONS WITH LITTLE PROFESSIONAL EXPERIENCE IN URBAN AREAS

- Grocery
- Beauty Salon
- Fast food business
- Mixed shop
- Trade (e.g. jewelry)

FOR RETURNEES WHO RESIDE IN RURAL AREAS

- Cattle breeding / pig farming
- Chicken farm
- Agricultural activities (fruits, vegetables, vineyards etc)
- Apiary business

FOR PERSONS WITH CRAFT-SPECIFIC EXPERIENCE IN URBAN AREAS

- Tailoring workshop
- Workshop to produce plastic- metal windows and doors
-

FURTHER RECOMMENDED PROJECTS

- Car wash
- Taxi driver
- Delivery service at GLOVO, WOLT (e.g. future employment support), for example purchase of scooter.

VII. TRANSPORTATION

Rail system: general information

Tbilisi is connected with railway to regions of Georgia as well as Armenia and Azerbaijan.

Contact information of Georgian Railway (Hotline for passenger transportation and Central railway information bureau) Tel: (995 32) 219 90 10;

E-mail: railway@railway.ge

More information about online tickets available at: www.railway.ge

Mobile application is available at: www.railway.ge

Train ticket average prices (one way): (some examples for important routings)

From	To	Fare
Tbilisi	Batumi (Daily)	24-60 GEL
Tbilisi	Ozurgeti (Daily)	9 GEL
Tbilisi	Poti (Daily)	15 GEL
Tbilisi	Zugdidi (Daily)	15 GEL
Tbilisi	Baku (Daily)	38GEL- 58GEL- 98GEL
Tbilisi	Yerevan (Daily)	72-130 GEL

Flights: general information

There are four airports in Georgia (located in Tbilisi, Batumi, Kutaisi and Mestia). Tbilisi airport is con-

PROJECTS NOT RECOMMENDED

There is no such project. Majority of returnees from Switzerland are entitled to medical assistance. Housing option is also very popular among them. However, we strongly recommend in case of covering rent fee to make at least two installments in order to avoid money laundering. Monitoring is recommended for the cases from Switzerland.

nected with the whole world with direct and transit flights, as well as charter. Georgia also has an aerodrome near Tbilisi in Natakhtari where one may use airplanes and helicopter for internal and foreign flights. Kutaisi Airport is second busiest airport after Tbilisi. Low fare air companies (e.g. Wizzair and Ryanair) operate in Kutaisi airport.

Additional information on flights and airports can be accessed at the web site of Georgian Civil Aviation Agency www.gcaa.ge.

Tbilisi Airport-[http://www.tbilisiairport.com/ka-](http://www.tbilisiairport.com/ka-GE/)

[GE/](http://www.tbilisiairport.com/ka-GE/)

Kutaisi Airport- <http://www.kutaisi.aero/ka>

Approximate flight fares: (some examples for important routings)

From	To	Price
Tbilisi	Baku	100 USD
Tbilisi	Istanbul	120 USD
Tbilisi	Kiev	140 USD

Note: Price for flight tickets are subject to change. We have indicated an average price for specific route. For low fare flights, prices differ and are subject to constant change. The lowest fare can be 15-20 EUR up to 150-180 EUR depending on availability, type of ticket, high/low season, seasonal discounts, special discount days etc.

Taxi: general information

Taxi is the only transport which can be used 24 hours a day. A lot of on-call taxis operate in Tbilisi.

Although it is not difficult to catch a taxi in any place in Tbilisi, it is much effective to call an operator, or order it via mobile application. **Bolt, Yandex Taxi, Maxim** are the most frequently used mobile apps.

Officially registered city taxi is white.

Underground: general information

The Underground is one of the most convenient means of travel in the capital Tbilisi. It has been in operation since 1966 and the system is well developed. There are 22 stations and 2 lines. The underground works from 06:00 to 11:00 (until 2020 due to an on-going construction). Travel is possible only by means of special plastic cards that are sold at the cash desks in the underground. Underground fare is GEL 0.5. This fare is in force for 90 minutes, so for travel during this time you only pay at the beginning of travel and can change several means of transport without paying again. Underground and bus also have discounts for pensioners and students and socially vulnerable groups. Travel is free of charge for school pupils, war participants and the blind. The payment means are Metroman¹, Express Card² of Bank of Georgia and Student Card³ of the Bank of Georgia.

¹ Metroman: Plastic travel card, is sold at metro stations and empty card costs 2 GEL. After buying the card you can upload money with the help of cashier or paybox machines of Bank of Georgia at the metro stations.

² Express card: has the same functions as Metroman. It can be taken in Bank of Georgia. Money can be uploaded by means of BOG paybox and can be used in transport. The difference is that if there is no money left on the card, you can still travel and the card is transferred to credit regime.

³ Student Card can only be used by students in metro and bus. Cost of travel for them is GEL 0.2.

Bus: general information

Bus tickets cost GEL 0.5 and can be purchased from the special machine installed in the busses. Busses run from 07:00 to midnight and stop only at special bus stops. The payment means are Metroman, Express Card of Bank of Georgia, Student Card of the Bank of Georgia and change.

“Marshutka” Mini Bus: general information

Travel by mini-bus is quicker than by bus. You can ask them to stop at any place. Only on the main avenues do they stop at bus stops. Ticket cost is on average GEL 0.8. They run from 07:00 to late evening. The accepted payment methods are Metroman, Express Card, change or banknote. Fare decreases to 0.65 when you change mini bus within 90 min.

VIII. TELECOMMUNICATION

Possible service providers for cellphones, landlines, internet...

Mobile phone companies:

- **„MagtiCom“**

Service Center: From any network: 11 00 11 From landline: 032 217 00 00

<http://www.magticom.ge/>

- **„Beeline“**

Service Center: From Beeline number: 11 01 01 From landline: 032 220 06 11

<http://beeline.ge>

- **„Geocell“**

ServiceCenter: From any network: +995 32 2 110 110; From landline: 0322 770 177

<https://geocell.ge/en>

Internet Providers

- **Caucasus online**

Caucasus Online offers the following services: Caucasus link, optic-fiber internet, DSL internet, Radio Internet, Caucasus TV, Caucasus Landline phone, Multi offer (Internet, TV and Phone)

For tariffs and additional information please refer to <http://www.co.ge/>

- **Silk Net**

Company Silk Net offers: SILK LTE 4G, Silk optic, DSL Internet, Antivirus, Wireless internet, Silknet WiFi, Wireless phone, Silk TV, Silk TV optima, S1 Mobile network, Triple play offer(internet, TV and phone). Tariffs can be seen on the web page: <http://www.silknet.com/index.php?lang=en&mid=5&s=content&id=71>

- „MagtiCom“

Service Center: From any network: 11 00 11 From landline: 032 217 00 00

<http://www.magticom.ge/>

IX. LIST OF CONTACTS

A. HEALTH CARE

I. Health care centres

Name of the hospital	Address	Contact
Aversi Clinic	Address: Vazha-Pshavela Ave.27b, Tbilisi	Tel.: +995 32 2 500 700 Email: info.clinic@aversi.ge Internet: www.aversiclinic.ge
New Hospitals	Address: Krtsanisi str.12 Tbilisi	Tel.: +995 32 2 190 190 Email: office@newhospitals.ge Internet: www.newhospitals.ge
Tbilisi Central Hospital	Address: K. Chachava str. Tbilisi 0159	Tel.: +995 322 10 44 44 Internet: www.tch.ge
Medical centre “CITO”	Address: 40 Z. Paliashvili str. Tbilisi	Tel.: +995 322 29 06 71 Email: info@cito.ge Internet: www.cito.ge
AIDs and Clinical Immunology Research Center	Address: 16 Kazbegi Ave. Tbilisi	Tel.: +995 32 2 39 80 18 Email: aids@gol.ge Internet: www.aidscenter.ge

B. HOUSING

I. Real estate agencies or other means to access the house market

Name of the organization	Address	Contact
Kibe.ge		Address: Tbilisi Saburtalo E-mail: info@kibe.ge ; skype: neliko7771

		Tel / Viber / WhatsApp: +995 577 777 141 Opening hours: 11:00 am to 7:00 pm Monday
Samaklero.ge		+995 574 63 01 01
Home24.ge	S. Kandelaki street#8, Tbilisi	+995 595 49 24 24 mail@home24.ge
Widely used online portals:		
	<ul style="list-style-type: none"> • www.myhome.ge • www.place.ge • www.saqme.ge • www.area.ge 	

C. EDUCATION

I. Schools and other institutions related to education/training

Name of the organization	Address	Contact
Vocational college "Spectri"	10, Tchitchinadze Str. Tbilisi	Tel: (+995 32) 2401687, 2456363 www.spectri.org
Vocational college "Bleqsi"	84, Lermontov Str, Batumi	Tel: (995422) 24 77 51; 24 77 52; mob: 577 177 919; bleqsi@gmail.com
Vocational College Modusi"	4, Shartava Ave, Rustavi	Tel: (0341) 25 20 41; (0341) 22 79 29 Email: modusimodusi@gmail.com www.modusi.ge
VocationalCollege "Icarus"	Marshal Gelovanis Ave #4, Tbilisi	+995 32 2 37 39 81; 2 37 39 96 www.icarus.ge
NB Academy	1/5 Sulkhan Saba street, Tbilisi	www.nbacademy.ge
Tourism and Hotel management Academy	2 Pekin Avenue, Tbilisi	
BDC Academy	172 Agmashenebeli Ave, Tbilisi	https://bdc-academy.ge
Georgian Federation of Professional accountants and Auditors	61, Tsereteli Ave, Tbilisi	www.gfpaa.ge ; www.baf.ge

2. Organizations providing assistance in the educational sector

Name of the organization	Address	Contact
Ministry of Education, Science, Culture and Sport of Georgia	Dimitri Uznadze #52, Tbilisi	+995 32 2 200 220 http://mes.gov.ge/

D. EMPLOYMENT

I. Employment centres

Name of the organization	Address	Contact
State employment agency	Address: 51 Javakhishvili str. Tbilisi, Georgia	Telephone: (+ 995 32) 1505 E-mail: info@ssa.gov.ge Web: http://ssa.gov.ge http://www.worknet.gov.ge/
Human Resources – HR.GE Sphere-All categories job vacancies	Address: 12, Topuria St, Tbilisi, 0186,	tel.: (+995)32 219 33 33; 57715 30 38 E-mail: info@hr.com.ge ; Website: www.hr.ge
Widely used job seeking online portals: www.hr.gov.ge www.jobs.ge		

E. FINANCIAL SECTOR

I. Main banks and financial institutions

Name of the organization	Address	Contact
“TBC Bank“	0102, Tbilisi, Marjanishvili St. N7	(995 32) 2272 727 info@tcbank.ge www.tcbank.ge
„BANK OF GEORGIA“	0160, Tbilisi, Gagarin st. N29	(995 32) 2444 444 customerservice@bog.ge http://bankofgeorgia.ge/

Name of the organization	Address	Contact
"Liberty Bank"	0162, Tbilisi, Chavchavadze Ave. N74	info@libertybank.ge www.libertybank.ge (99532)2555-500 (995 32) 2555-504
„Cartu Bank“	0162, Tbilisi, Chavchavadze ave. N39a	(995 32) 2925 592 cartubank@cartubank.ge www.cartubank.ge

2. Organizations providing assistance in the financial sector

Name of the organization	Address	Contact
Micro Finance Organization "Finca Bank"	JSC Tbilisi, V. Pshavela Ave. N71	Tel.: (+995 32) 2 244 949; www.finca.ge fincageo@finca.ge
Micro Finance Organization "Swisscapital"	Tbilisi, Pekini street #34	+995 32 2 300 300 www.swisscapital.ge

F. TRANSPORTATION

Name of the organization	Address	Contact
Central Bus Terminal	1 Gulia str.Tbilisi	Tel: (995 32) 275 34 33; 995 595 22 54 41; (995 32) 275 40 14;
Bus Station "Okriba",	5, Karaleti str. Tbilisi	Tel: (995 32) 234 26 92
Bus Station in Gldani	Marat Nozadze street, territory adjacent to 1 kvartal, Tbilisi	(995 32) 2132 132



International Organization for Migration (IOM)
The UN Migration Agency

For more information on return and reintegration possibilities on this country, please consult the IOM Bern office and/or visit <http://www.ch.iom.int/>