



International Organization for Migration (IOM)
The UN Migration Agency

INFORMATION ON RETURN AND REINTEGRATION IN ETHIOPIA 2018



Map Sources: ESRI, UNCS.

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Source cover page: <https://reliefweb.int/map/ethiopia/ethiopia-location-map-2013>

Country Information Sheet last updated in January 2019

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I. INTRODUCTION

As one of its programs, IOM Bern is implementing the Swiss Return Information Fund (RIF) project. This project aims at providing the Swiss State Secretariat for Migration (SEM) and the Return Counsellors in the Cantons and in the asylum registration and procedure centres with current and clear information helping them to prepare and support voluntary returns and reintegration.

TO DO BEFORE THE RETURN

The returnee should:

- Bring his/her documents (school certificate, driving licence etc.) to the Ethiopian Embassy for authentication.
- Check vaccinations: Ethiopia requests yellow fever vaccination for entry.

TO DO AFTER THE RETURN

The returnee should:

- Apply for a national/residential ID card which is mandatory to process any activity in the country.
- Contact the IOM Office within one month following the return and discuss about the reintegration plan.
- Try to engage in different social activities (e.g. Idir or Ekub) to expedite the social integration.
 - **Idir:** a traditional way of life insurance. People pay a weekly or monthly membership fee which is minimal and affordable by all. It guarantees grieving families, for instance, the complete financial assistance in times of emergency. Members are required to attend funerals and must always be ready to help.
 - **Ekub:** a traditional saving and credit institution with a rotating fund. People form groups and pay periodically a fixed amount of money, which will be collected in a common pool. In rotation, each member of the group can receive one large sum, i.e. the sum of money paid by all in one period.

In the framework of RIF, IOM Bern also develops Country Information Sheets (CIS) that contain an overview of various topics relevant to return and reintegration in the countries of origin. The CIS has the purpose of facilitating the preparation of voluntary returns by clarifying frequent questions and basic information on relevant countries of origin in the Swiss context. Return counsellors are therefore better informed and can consult the CIS for guidance if needed.

GENERAL INFORMATION ON ETHIOPIA

Country Name:	Federal Democratic Republic of Ethiopia
Population:	107,563,549 ¹ (2018)
Capital City:	Addis Ababa
Ethnic Groups:	Oromo 34.4%, Amhara 27%, Somali 6.2%, Tigray 6.1%, Sidama 4%, Gurage 2.5%, Welaita 2.3%, Hadiya 1.7%, Afar 1.7%, Gamo 1.5%, Gedeo 1.3%, Silte 1.3%, Kefficho 1.2%, other 8.8%
Religions:	43.5% Ethiopian Orthodox, 33.9% Muslim, Protestant 18.5%, Traditional 2.7%, Catholic 0.7%, other 0.6%
Languages:	Oromo 33.8%, Amharic 29.3 % (official national language), Somali 6.2%, Tigrigna 5.9%, Sidamo 4%, Wolaytta 2.2%, Gurage 2%, Afar 1.7%, Hadiyya 1.7%, Gamo 1.5%, Gedeo 1.3%, Opuuo 1.2%, Kafa 1.1%, other 8.1%.

II. HEALTHCARE

A. HEALTHCARE SYSTEM

On a woreda or district level, the primary level of care is comprised of health posts, health centres and a primary hospital. The secondary level of care available are general hospitals, followed by specialized hospitals in the tertiary level. There are private and state-owned hospitals in Ethiopia, mostly located in the capital Addis Ababa. See the list at the end in the contact section for hospitals and clinics in Addis Ababa. There are also public and private hospitals which provide mental health services.

B. CONDITIONS FOR THE COVERAGE OF MEDICAL TREATMENT

The primary health coverage rate was reported as 89% in 2009-2010¹. **The Ethiopian health sector provides services such as immunization counselling, HIV/AIDS and tuberculosis testing and treatment, as well as the prevention of mother-to-child transmission free of charge.** The Ministry of Health in Ethiopia initiated the Ethiopian Health Insurance Agency to establish and implement a working health insurance system. As a result, the Community Based Health Insurance initiative was developed, which covers the healthcare costs at any healthcare centre. In order to obtain this insurance benefit, an individual must be registered in a household and needs to pay a monthly contribution either from their salary or from other sources of income. The initiative is however not yet operational. The existing alternatives are a few insurance companies, such as the Ethiopian Insurance Corporation, which offers health insurances with full health coverage. As an in-patient, a customer benefits from complete coverage, even for some time after leaving the hospital. The possibility of being sent abroad for treatment is also included.

To qualify for a life insurance policy with high benefits, the insurance company checks the health condition of the person and fixes the premium accordingly. However, unless the person has a condition that needs special attention or is suffering from a grave illness, such as diabetes, heart condition, asthma, etc., no personal documentation is required.

The prices for an annual premium depend on the specific benefits of the insurance as well as on the company. For example, the Nyala Insurance Company provides life insurance. The annual premium will be determined by age, medical history and the benefit payment that is going to be received. Regarding medical insurance, the annual premium for a standard medical insurance ranges from USD 29 up to 853.

C. AVAILABILITY OF MEDICINE

Pharmacies in Addis Ababa and in other major towns offer a reasonable, but limited, supply of common drugs, most of which are imported and therefore can be expensive. Some prescription drugs are rarely available and must be purchased abroad.

¹http://www.aho.afro.who.int/profiles_information/index.php/Ethiopia:Analytical_summary_-_Service_delivery

III. HOUSING

There are no specific residential areas in Addis Ababa. Suitable houses may be found in all parts of the city. Nearly all good standard houses and apartments offer basic modern facilities, including hot and cold running water and electricity.

To find housing in Ethiopia, many people choose to use brokers and real estate agents. Most of these brokers and real estate agents do not operate from a permanent office. They are normally reached informally either at their private home or via mobile phone. Brokers often charge 20% of the first payment for their work. Some of the few important companies are listed in the contact section at the end.

In addition, if an individual is looking for temporary housing, there are various guest houses in Addis Ababa that can be rented on a per day basis. For example, the Tazina guest house located near Bole International Airport charges 60-80 USD per night.

A. REQUIREMENTS TO BUY / RENT REAL ESTATE

All land in Ethiopia is owned by the government but can be leased and rented. In order to purchase real estate, an individual must be an Ethiopian citizen, be a foreigner of Ethiopian origin or have Ethiopian parents. In regard to construction, a building permit must be acquired and the project, classified as either category A, B or C, must follow the codes and standards by regulation of state law.

These are the procedures to follow when purchasing a property in Ethiopia:

1. Obtain the property tax statement from the Tax authority in Ethiopia.
2. Request the registration form that was submitted by the buyer to the Real Estate Registry.
3. Site inspection by the Ethiopian Surveying Authority is done.
4. Obtain the Measurement Departments approval of the inspection report and the Real Estate Registry's acceptance of the request for registration on the property.
5. Presentation of the final contract to the lawyer's syndicate for verification and ratification.
6. Obtain the Real Estate Registry's approval of the sale contract.

B. SOCIAL SERVICES OR EMERGENCY SHELTERS

IOM provides temporary accommodation options in its transit centres in Addis Ababa to voluntary returnees arriving to Addis Ababa. These transit centres help returnees prepare for their final return home. Migrants who arrive at these transit centres must be registered, profiled and briefed by IOM staff. Migrants are provided with basic assistance. The time of stay cannot exceed two weeks.

IOM-Ethiopia provides this service on the request of temporary accommodation from the sending mission and the charge is USD 35 /day /pax.

In addition, IOM works with various local NGOs running shelters to provide rehabilitation and reintegration support to victims of trafficking and other vulnerable female migrants.

C. AVAILABILITY OF SOCIAL GRANTS FOR HOUSING

The Ethiopian government started a housing project in 2013. There are three schemes to this project: 10/90, 20/80 and 40/60. The 40/60 program is more appropriate for middle income people, the others are for lower income people. This means that when an individual provides 40% of the real estate cost through his or her savings, he or she will be eligible for a 60% loan from the Commercial Bank of Ethiopia. The money is accumulated in this special saving account for housing purpose only, and the person cannot withdraw money from this saving account. To know more about the project please refer to: <http://addisbiz.com/component/tags/tag/66-40-60-20-80-10-90-condominium-apartments-in-addis-ababa>

The registration for this program ended in 2013, so new returnees will not be eligible for this program. However, if a returnee or their spouse is registered prior to 2013, he or she is eligible for the program to receive a cash transfer from IOM into the special savings account. Currently, there is no new registration for this housing program.

EXAMPLES OF RENTAL FEES

Housing is very expensive in Addis Ababa. A one room (studio type) condominium will cost from **ETB 3500-ETB 4000 (USD 179)** per month. A house with one bedroom may cost around **ETB 5000 (USD 224)** per month.

Compared to Addis, finding housing outside of the capital can often be easier and cheaper. For example, in Mekelle a one bedroom with utilities included would cost around **108 USD** per month.

The prices for bigger houses are very expensive. For example, a G+1 house will cost **ETB 10'500'000 (USD 383'085)** and **G+2 House ETB 18,000,000 (USD)**

WEBSITES FOR APARTMENT SEARCH

<https://www.jumia.com.et/en/addis-ababa-city/houses-for-rent>

<http://www.expats.com/en/housing/africa/ethiopia/houses-for-rent.html>

<http://www.ethiopianproperties.com/>

IV. EDUCATION

The Ministry of Education has recently increased the intake capacity of higher institutions at both graduate and post-graduate levels. Private universities and colleges are also flourishing in Addis Ababa and in the regional states. The graduates of these colleges and universities are believed to meet the demands of a skilled labour force in the economy. The Technical and Vocational Education and Training Policy are also aiming at providing the appropriate workforce that contributes to the country's economic development.

Currently, various international schools offer kindergarten, elementary, junior high school, and secondary education at international standards. Among these are International, English, French, German, Italian, Greek, Swedish and Indian community schools.

For additional information on educational and research institutions, academic resources and courses in Ethiopia, please visit: www.Ethiopianeducation.com.

A. EDUCATIONAL SYSTEM

According to the new education system, preschool covers three years of education, and primary grade covers grades 1-8 in two cycles. The first cycle covers grades 1 to 4 and the second cycle covers grades 5 to 8. Secondary grade covers grades 9–10, 11-12 (Preparatory) and 10+1 and 10+2 (Technical Vocational Education Training (TVET)).

SCHOOL TERMS

Almost all primary schools in Ethiopia start on the **first week of September**. Registration for the school year is from **June to July**. Registration for universities is from **September to October**.

The average cost of scholastic material per year for an individual is **5000 ETB**, including a school uniform, backpack, lunch box, exercise book, pens and pencils.

PRIMARY SCHOOLS

Besides the governmental schools in Ethiopia, which are operated by regional education offices, ministries of education, public health, agriculture, transport and communications, universities and colleges etc., there is also a number of non-governmental schools like private schools, religious missions schools, orthodox church schools, foreign communities schools and different organizations schools:

Government schools: The government schools provide free public education both at the primary and secondary levels.

Private schools: Privately-owned schools are mainly concentrated in the capital, Addis Ababa, and are rarely found in rural areas.

Mission schools: are operated by religious missions without assistance from the government.

Church Schools: are schools maintained and operated by the Ethiopian Orthodox Church and other Protestant churches.

Foreign Community Schools: are operated by various foreign communities primarily for their children. Children who do not belong to these communities may also enrol if there is enough room for them.

Organization Schools: are operated by different organizations and are mainly for the children of the employees of these organizations. However, other children whose parents are not employees may also enrol if there is enough room.

UNIVERSITIES

Higher education in Ethiopia started with the founding of Addis Ababa University (AAU) in 1950. With several colleges in various regions, AAU has remained as the only higher-learning institution in Ethiopia for over forty years. Over the last decade, however, fundamental changes have been taking place in higher education in Ethiopia. There is a payment program for public universities where students don't have to pay while in school, then make monthly payments after the student gets a job. However, private universities are not free and the payment ranges from ETB 3000-5000 per month for each student. Some of the former colleges under AAU were upgraded to full-fledged and independent universities. Currently, there are 31 public universities including the four following institutions: Ethiopian Civil Service University, Defence University College, Telecommunication and Information Technology College and Kotebe Teachers Education College (Degree Program). As a result, enrolment to higher education has increased significantly.

VOCATIONAL TRAINING POSSIBILITIES

Technical and vocational training schools, engineering colleges and universities annually produce trained personnel in business, management, law, engineering, and economics, accounting and technical disciplines in fairly large numbers. Besides the Government universities and colleges, there are technical vocational training institutions run by the government. The Government has recently increased and is still increasing the intake capacity of colleges and universities at both the undergraduate and graduate levels. The number of private colleges and universities is also increasing. Members of the skilled labour force in Ethiopia speak and write English.

Learn more about Technical and Vocational Training and Education here:

Ministry of Education

PO Box 1367, Arada Sub-City, Addis Ababa, Ethiopia

Tel: +251-11-155-3133 ; +251 11 1561494

Fax 1: +251-11-156-5565

Fax 2: +251-11-157-0886

Email: commu@moe.gov.et; com.affairs@yahoo.com;

communicationsatmoe@gmail.com

B. ACCESS AND REGISTRATION PROCEDURES FOR RETURNEES

In Ethiopia, there is no special registration procedure for returnees. However, if returnees have started an education in Switzerland, they have to present a school certificate which is authenticated by Ethiopian Embassy in Switzerland.

Required documents to recognise foreign diplomas

Primary and secondary Students

- A transcript and a letter from the school the student was attending

University or college Students

- a letter of enrolment from the institute they were attending
- a transcript and list of courses already taken during the course of enrolment at the university or college in the host country
- an official recognition of the Degree or Diploma by the Ministry of Education of the host country as well as by the Ministry of Foreign Affairs
- an authentication of official recognition of the Degree or Diploma by the Ministry of Education in Ethiopia

C. SCHOLARSHIPS AND GRANTS

Different scholarship schemes exist for civil servants. The eligibility to apply and admission depends on the employee's:

- chosen profession and the type of scholarship
- previous educational background and grade point average
- years of service (the longer a person has worked, the more likely he/she will be short-listed)

When an employee receives a scholarship, he/she has to sign an agreement that states that he/she will work a certain period of time for the governmental office that is sponsoring his/her education.

Other scholarship types exist for individuals who do not work in the public service.

VI. LABOUR MARKET AND EMPLOYMENT

The agricultural sector is a major source of employment in the country, providing over 70% of employment opportunity for the population. In urban settings however, service, trade and manufacturing activities take more prominence as sources of employment. Unemployment is becoming an urban phenomenon, reaching 19.1% in 2018². The urban unemployment rate among youth, women and the less educated portion of the population is much higher.

Learn more about employment opportunities for Ethiopians here:

Ethiopian Ministry of Labour and Social Affairs (MOLSA) www.molsa.gov.et

Follow this link for information on minimum wages in Ethiopia:

<https://wageindicator.org/salary/minimum-wage/ethiopia/>

The links stated below lead to web sites publishing advertisements of vacancies in Ethiopia:

VACANCY PORTALS	
Info Mind Solutions	http://www.ethiojobs.net
4 International Careers & Jobs	http://www.4icj.com/et
ClickAfrique	http://www.clickafrique.com
3wjobs.com	http://et.3wjobs.com
Employ Ethiopia	http://www.employethiopia.com
Ezega jobs	http://www.ezega.com
The reporter jobs	http://www.thereporterjobs.com
Jobs 77	http://www.expatsjobs77.com/
Abyssinia Online	http://abyssiniaonline.com/jobs.html

A. UNEMPLOYMENT ASSISTANCE PROVIDED BY THE STATE

In Ethiopia, there is no unemployment support system that assists individuals. Employment under the various government offices is the major absorber of the large number of unemployed youth in the country. These public employment services are provided through regional offices linked to the Ethiopian Ministry of Labour and Social Affairs (MOLSA) www.molsa.gov.et

The Micro and Small Enterprises (MSE) Development Agencies in all areas of the country, along with the combined engagement of the Technical and Vocational Education and Training (TVET) institutes and the Micro Credit institutions, have the responsibility of organizing the unemployed youth,

² www.csa.gov.et/survey-report/category/362-ueues-2018

training them, and engaging them in various areas of work, mainly in the booming construction sector and construction materials production.

B. PENSION SYSTEM

Pensions apply for public servants and employees working in the private sector. A certain amount of the salary is deducted every month and accumulated over the service year of the employee and will be paid after retirement as a pension. The amount of the pension depends on the salary.

The Ethiopian pension scheme consists of four different pensions (Source: Public Servants Pension Proclamation 714/2011 and Private Organization Employees' Pension Proclamation No. 715/2001):

1. Retirement pension and gratuity
2. Invalidity pension and gratuity
3. Survivors pension and gratuity
4. Employment injury and gratuity

VII. BUSINESS SET-UP OPPORTUNITIES

A. ECONOMIC SITUATION

In recent years, Ethiopia has been one of the fastest growing economies in Africa. Official statistics indicate an average real GDP growth of 9.96³ percent over the last five consecutive years. Nevertheless, its robust growth performance and considerable development gains came under threat during 2008 and 2011 with the emergence of twin macroeconomic challenges of high inflation and a difficult balance of payments situation. The problem was exacerbated by the high fuel and food prices in the global market. While Ethiopia's economy is expected to continue to grow at a healthy pace, its macroeconomic situation will remain under stress in the foreseeable future.

Efficient banking and other financial services are available in Ethiopia. While the National Bank of Ethiopia (NBE) serves as the Central Bank, commercial banking functions are performed by the Commercial Bank of Ethiopia (CBE) and by a number of private commercial banks. The CBE and private commercial banks offer savings and checking accounts, extend short-term loans, deal with foreign exchange transactions, provide mail and cable money transfer services, participate in equity investments, provide guarantee services and perform all other commercial banking activities.

B. POSSIBILITIES OF TRANSACTIONS (CASH AND GOODS) FROM ABROAD

The current regulations of the National Bank of Ethiopia allow for the payment of foreign imported goods by cash, credit or advance payment, excluding those deemed detrimental to the health and security of the public⁴. Similarly, the payment associated with exports of goods and services from Ethiopia is also permitted. In addition, exporters are allowed a retention account to hold earnings temporarily to promote the export sector.

C. OPPORTUNITIES TO ACCESS CREDIT TO START A BUSINESS

The most common source of credit for a business start-up is through a bank loan. The two specialized banks are the Development Bank of Ethiopia (DBE) and the Construction and Business Bank (CBB). DBE extends short, medium and long-term loans for viable development projects, including industrial and agricultural projects. It also provides other banking services such as checking and savings accounts to its clients. It has branches in different parts of the country. CBB provides long-term loans for the construction of plants producing housing construction materials such as concrete blocks, roofing materials and other related products for the construction of private schools, hotels, clinics, hospitals, etc., for the acquisition or maintenance of dwellings, and for real estate development. Other than its specialized services, CBB offers all other commercial banking services to businesses.

³ <https://tradingeconomics.com/ethiopia/gdp-growth-annual>

⁴ <https://www.2merkato.com/articles/industry/871-foreign-exchange-regulations-and-directives-in-ethiopia>

There are different micro finance institutions in the capital as well as in regions which provides loan service to start small business. The pre-condition to get loan is that the person should save 20% of the total loan in advance the he can get 100% loan.

BUSINESS SECTORS WITH GOOD SUCCESS RATES

According to the current market situation, the business start-ups below have realistic costs:

Taxi	500,000 Birr	Addis Ababa
3-wheel Automobile (Bajaj) for public service	140,000 Birr	Mekele
Pizzeria	300,000 Birr	Addis Ababa

LIST OF MICROFINANCE INSTITUTIONS IN ETHIOPIA

Name of Micro-Finance Institutions	Address	Contact	
Addis Credit and Savings	Addis Ababa	Email: adcsi@ethionet.et	Tel: 011-157 27 20
Amhara Credit and Savings	Bahir dar	Email: acci@ethionet.et	Tel: 058-220 16 51
Africa Village Financial Services	Addis Ababa	Email: avfs@ethionet.et	Tel: 011-011-320 47 32
Asser Micro Finance	Addis Ababa	Email: ftc@ethionet.et	Tel: 011-439 11 34
Benishangui-Gumuz Micro Finance	Assosa	Email: bgmf@ethionet.et	Tel: 057-775 0 666
Bussaa Gonofa Micro Finance	Addis Ababa	Email: bgmfi@ethionet.et	Tel: 011-465 32 83
Dedebit Credit and Savings	Mekelle	Email: decsi@ethionet.et	Tel: 034-440 93 06
Eshet Micro Finance	Addis Ababa	Email: eshetmfi@ethionet.et	Tel: 011-543 18 91
Gasha Micro Finance	Addis Ababa	Email: gmfi@ethionet.et	Tel: 011-213 18 91
Omo Micro Finance	Hawassa	Email: Tel: 046-220 49 47	Tel: 046-220 49 47
Oromia Credit and Saving Company	Addis Ababa	E-mail: ocssco@ethionet.et	Tel.011-5534870/72
Shashemene Iddirs Yelimat Agar Micro Finance	Shashemene	Email: seyamfi@ethionet.et	Tel: 046-110 59 52
SIDAMA Micro Finance	Hawassa	Email: sdc10@ethionet.et	Tel: 046-220 08 50
Specialized Financial and Promotional Institution S.CO	Addis Ababa	Email: sfpi@ethionet.et	Tel: 011-661 48 04
Wasasa Micro Finance	Addis Ababa	Email: wasasamfi@ethionet.et	Tel: 011-123 41 81

VIII. TRANSPORTATION

Road transport: is the means of movement for about 93% of freight and 95% of all passengers. In 1991, in addition to the 13,000 kilometres of all-weather roads, of which about 4,000 were asphalted and 8,900 were all-weather gravel roads, there were 4,900 kilometres of rural dirt roads, making a total of nearly 18,000 kilometres of all types of roads.

Railway: Since April 1998, Djibouti and Ethiopia have been revitalizing the railroad that has connected their capitals for a century. An agreement was signed with the Italian consortium Costra for the rehabilitation of the railway in 2009. The construction of the new Ethio-Djibouty railroad was completed in January 2018 and has become operational, making it the first trans-boundary and longest electrified railway on the African continent. The Federal Government has ambitious plans to expand the railway network in Ethiopia in the coming years.

Location	Destination	Train Fare (ETB)	Bus	Travel times
Addis Ababa	Adma	68 ETB	32 ETB	
	Dire Dawa	308 ETB	250 ETB	
	Hawassa		110 ETB	
	Mekele		384 ETB	
	Bahir Dar		260 ETB	
	Jimma		220 ETB	

Ports and harbours: Ethiopia is landlocked. Before the Ethio-Eritrean conflict, Ethiopia was using the ports of Assab and Massawa. Since the border dispute, Ethiopia has been using the port of Djibouti and a dry port has been constructed around Mojo area 73 km east of the capital.

Airports: Ethiopia has three international airports: one in its capital Addis Ababa, one in Dire Dawa and one in Jijiga. In 2003, the New Addis Ababa International Airport was inaugurated.

IX. TELECOMMUNICATION

The telephone service within Addis Ababa is up to standard. International direct dialling abroad is available on most landline numbers, and if not, the operator service can connect the caller.

There is direct dialling between Addis Ababa and most cities in Ethiopia. Reception is good, following the entry into service of a new ground satellite station.

The Ethiopian Telecommunications Corporation charges ETB 242 (USD 25.5) for the installation of a new telephone as well as the transfer of an existing telephone from one subscriber to the other.

Local calls are relatively inexpensive. The price of a 3-minute call to Europe is ETB 23 to ETB 25 (USD 2.4 to USD 2.6) depending on the country, ETB 30 (USD 3.4) to North America, and ETB 37.50 (USD 4) to most other parts of the world outside Africa and the Middle East.

Cell phones and sim cards are available. Pre-paid sim cards can be purchased in one of the telecommunication buildings or in electronic stores as well as in some shops for the price of ETB 75 25 (USD 37). Internet access can be acquired for personal home use or for a business or organization by contacting the Ethiopian Telecommunication Corporation and applying for connection. If not, one can visit the numerous cyber cafes that are found throughout Addis Ababa.

X. LIST OF CONTACTS

A. HEALTH CARE

1. Health care centres

Name of the hospital	Address	Contact	Comments
Gandhi Memorial Hospital	Ras Desta Damtew St, Addis Ababa	Tel: +251 11 551 8185	
Alert Hospital	Zenebework, Kolefe Keranyo, Addis Abeba	Tel: +251 947818181	Focus on rehabilitation of leprosy and tuberculosis patients.
Armed Forces General Hospital	Torhailoch Area, Chad Street, Lideta	Tel: +251 11-371-2020	
St. Amanuel Mental Hospital	Addis Ketema P.O. Box: 1971 Addis Ababa	Tel: +251 11-2757699	Services offered: behavioural change communication, male/female condoms, family planning, laboratory services, STD prevention, information/education, voluntary counselling/testing, HIV/AIDS research
Police Hospital	P.O. Box 1971 Addis Ababa	Tel: +251 115155017	
Black Lion Hospital	Zambia St Addis Ababa	Tel: +251 115-536590	- Public teaching hospital - Specializes in cancer treatment - 600 total beds
Hayat Hospital	Kebele/Wereda: 03 Bole Addis Ababa	Tel: +251-116624488 Tel: +251-116614250 Tel: +251-116638207 email: hayathosp@ethionet.et	- Private Hospital - specializes in ICU, - Dialysis centre
St. Paul's Hospital	Swaziland St, Addis Ababa	Tel: +251 112 75 01 25 Email: info@sphmmc.edu.et	

Name of the hospital	Address	Contact	Comments
Fistula Hospital	PO Box 3609 Addis Ababa	Tel: +251 934751831	Specializes in treatment and prevention of obstetric fistulas.
Korean Hospital	Gerji Kebele/Wereda: 01 Bole Addis Ababa	Tel: +251 11 629 5422	11 bed ICU, 5 operating rooms, 24-hour emergency room
Nordic Medical Centre	Bole sub city, Kebele 01, H.No-1244, P.O.BOX: 18715, Addis Ababa	Tel: 0929105653	- 24/7 on call ambulance service - laboratory services - Diagnostic imaging (X-ray, CT, ultrasound) - specializes in emergency, family medicine
Suisse Clinic	Tanzania St, Addis Ababa	Tel: +251 (0) 114161649	- Specializes in Paediatrics and Adult Care - Vaccination services
CURE Ethiopia Children's Hospital	Gulele Sub city	Tel: +251 11 122 7520	- Specialized in Paediatrics and - Orthopaedic service

2. Organizations providing medical assistance

Name of the organization	Address	Contact
Médecins Sans Frontières (MSF) International	N/A	Website: msf-nairobi-press@msf.org
International Medical Corps	Meskel Flower area, Behind Nazra Hotel., Kirkos sub city; Woreda 02; House No. 226 (2nd floor), Degafie Building, Addis Ababa 2314	Tel: 011 470 1033

3. Health Insurance

Name of the company	Address	Contact
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Name of the company	Address	Contact
Ethiopian Insurance Corporation	Addis Ababa	Tel: +251 11 551 24 00 Fax: +251 11 551 74 99 Email: eic.mdxvs@ethionet.et Website: http://www.eic.com.et
Ethiopian Ministry of Health	Sudan Road (Ministry of Health), 6th floor P.O. Box 1234 Addis Ababa	Tel: +251 115 517 011 Fax: +251 11 551 9366
Nyala Insurance	P.O. Box: 12753 Addis Ababa	Tel: +251-11-662-6667 Fax: +251-11-662-6706

4. Pharmacies

Name of the Pharmacy	Address	Contact
Abadir Pharmacy	P.O. Box: 1042 Code 1110 Addis Ababa	Tel: +251-11-6624397 Mobile: +251-911-249164 Tel: +251-911-221942 Email: NadiaAbader@yahoo.com
Anbessa Pharmacy	P.O.Box: 9873 A.A Addis Ababa	Tel: +251-11-1226740
Axum Pharmacy	P.O.Box: 100448 A. Addis Ababa	Tel: +251-11-4431644 Tel: +251-11-6298816/17/18 Fax: +251-11-6298819
Bole Higher Clinic	P.O. Box: 32674 Addis Ababa	Tel: +251-11-6624033 Tel: +251-11-6624034 Tel: +251-11-6610496
Bole Medhanialeem Pharmacy	Addis Ababa	Tel: +251-11-6184269
Gishen Pharmacy	P.O.Box: 40494 A.A Addis Ababa	Tel: +251-11-6615309 Tel: +251-11-6611717 Tel: +251-11-6150954 Tel: +251-930 033290 Email: gishenph@ethionet.et
International Pharmacy	Addis Ababa	Tel: +251-11-5547398

Name of the Pharmacy	Address	Contact
Knema Pharmacy	P.O. box 23665 Addis Ababa	Tel: +251-11-1566019 Tel: +251-11-1575726

B. HOUSING

1. Real estate agencies or other means to access the house market

Name of Real Estate Agents and Brokers	Address	Contact
Habitat New Flower Homes PLC real-estate Developer	P.O. Box: 5613 Addis Ababa	Tel: +251-11-551-52-19 Mobile: +251-911-21-61-40 Fax: +251-115-551-48-33 E-mail: habitatnfh@yahoo.com Website: www.habitatnfh.com
Commercial Nominees PLC	Gola Sefer Commercial Bank of Ethiopia, Addis Ababa	Tel: +251-11-1559900 Fax: +251-11-551263 Website: www.commercialnominees.com E-mail: info@commercialnominees.com
Emmad Furnished Apartment	P.O. Box: 5598 Addis Ababa	Tel: +251-11-6292171 Fax: +251-11-6292000 Email: emmad.furnished@telecom.net.et Website: www.emmadfurnishedapt.com
Genete Limat PLC	P.O.Box: 2161	Tel: +251-11-5511466 Tel: +251-11-8962023 Fax: +251-11-5516710 Mobile: +251-91-166-7412
Gift Real Estate PLC	Debrezeit road in front of Temenja Yaji Bank (CBE) Alemu W/Tsadik Building, 1st floor, room number 07 P.O.Box: 2522, Addis Ababa	Tel: +251-11-465 21 54 Tel: +251-11-4670669 Tel: +251-11-4655580 Email: info@giftrealestate.com.et Website: www.giftrealestate.com.et/en
Flintstone Homes	Wollo sefer, Ambasel Building, 8th floor Bole medhanialem, infront of kebe pastry Lideta, Lideta mercato, ground floor	Tel: +215114663629/31 Tel: +251910903131/2 E-mail: Flintstonehomes@gmail.com Website: www.flintstonehomes.com
Hello Dellala		Tel: 8104 (only in country) Tel: +251 116 670 919 (office) Tel: +251 963 140 626 (mobile)
Sunshine Home Real Estate	N/A	Tel: +251 911 20 47 32

2. Social/public services available to help returnees find a place to live

There are no public services that provide shelter/accommodation to returnees. However, there are local NGOs that provide rehabilitation support to female returnees by providing temporary shelter assistance.

Name of the organization	Address	Contact
Good Samaritan Association (GSA)	Addis Ababa	Tel: +25111124294 P.O. Box: 480/1029
Organization for Prevention, Rehabilitation and Integration of Female Street Children (OPRIFS)	Addis Ababa	Tel: +25191112365410 Email: info@oprifs.org.et
Association for Women's Sanctuary and Development (AWSAD)	Addis Ababa	Tel: +251116672290 Email: info@awsad.org

C. EDUCATION

1. Contact list of international schools

Name of the International Schools	Address	Contact	Comments
Bingham Academy	P.O. Box 4937 Addis Ababa, Ethiopia	Phone: +251-112-791-791 E-mail: office@binghamacademy.net Website: https://binghamacademy.net	Teaches in English Follows an international curriculum Fees: ETB 2236 (USD 235)
British International School	Sherif Building, Bole Ring Road, P.O. Box 5583, Addis Ababa ETHIOPIA	Tel: +251-11-663-07-07 Email: dasres.bis@gmail.com , bisheadups@gmail.com Website: http://www.bisaddis.com	Language: English Curriculum: International Fees: from 21,000 ETB to 44,000 ETB
Lycee Franco-Ethiopien	P.O. Box: 1496, Addis Ababa, Ethiopia	Email: lgmaddis@gmail.com Tel: +251-11-155-21-30/1551603	Curriculum: French Cover: KG- !2th grade Years: October-June Fees: From 29,300 ETB to 59,300 ETB for Ethiopian citizens From 64,500 ETB to 69,300 ETB for French citizens From 82,500 ETB to 97,500 ETB for other nationalities

Name of the International Schools	Address	Contact	Comments
German Embassy School	P.O. Box: 1372, Addis Ababa, Ethiopia	Tel: +251-11-155-04-33 Tel: +251-11-553-44-65	Language of Instruction: German Curriculum: German Covers Grades 1-10 Fees: ETB 1227 (USD 129)
Indian Community School	P.O. Box: 21499, Addis Ababa Ethiopia	Tel: +251-11-111-11-58/70-66	Curriculum: Indian Covers LKG-11 Fees: For lower grades ETB 12,500 per year, for higher grades ETB 14,000 per year
Norwegian Mission School	P.O. Box: 5540, Addis Ababa, Ethiopia	Tel: +251-11-515-94 Tel: +251-11-515-94-92	Language: Norwegian Curriculum: Norwegian Grades: 1-9 Year: August-June Fees: ETB 910 (USD 96) for Scandinavians, ETB 3960 (USD 404) for all other nationalities
Sanford International School	P.O. Box: 30056 MA, Addis Ababa, Ethiopia	Tel: +251-111-233-726/27/29 Website: http://www.sanfordschool.org	Language: English Curriculum: British Grades: Nursery to Year 13 Fees: from 26,000 to 54,000 ETB for Ethiopian Nationals, and 7,000 to 15,000 USD for internationals
Swedish Community School	P.O. Box: 44810, Addis Ababa, Ethiopia	N/A	Language: Swedish Curriculum: Swedish Grades: 1-9 Year: August-June
Italian School	P.O. Box: 970, Addis Ababa, Ethiopia	E-mail: itssg.galilei@ethionet.et	Curriculum: Italian Grade: KG-12th Year: September-June Fee: ETB 4812.70 (USD 286.55)

2. Contact list of universities

Name of Universities	Address	Contact
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Name of Universities	Address	Contact
Adama Science and Technology University	P.O. Box: 1888, Adama, Ethiopia	Tel: +251-122-1110494 Fax: +251-122-1110480 Fax: +251-122-1100038 E-mail: iapr@astu.edu.et Website: http://www.astu.edu.et
Addis Ababa University	P.O. Box:1776, Addis Ababa, Ethiopia	Tel: +251-11-23-97-52 Tel: +251-11-23-10-88 Fax: +251-11-23-97-68 E-mail: commoffice@aau.edu.et proffice@aau.edu.et Website: www.aau.edu.et
Arba Minch University Water Technology Institute	P.O. Box: 21	Tel: +251-46881-4986 Fax: +251-46-8810279 / 88100820 Email: mucorcom@amu.edu.et Email: ictc@amu.edu.et Website: http://www.arbaminch-univ.com
Axum University	P.O. Box : 1010, Axum University	Tel: +251-34-775 36 45 Tel: +251-34-775 33 44 Fax : +251-34-775 19 31 Email: axumac@telecom.net.et Website: http://live.aksumuniversity.org/en/
Bahir Dar University	P.O. Box 79, Bahir Dar, Ethiopia	Tel: +251 -058-220 01 43/582- 20 59 25. Fax: +251 (8) 20 20 25 Email: infobdu@gmail.com Website: http://www.bdu.edu.et/
Debre Birhan University	P.O. Box : 445 Debre Birhan University	Tel: +251-33 -112 43 49 /50/51 Tel: +251-33-81-10-286 Fax: +251-33 -112 43 52 Email: assefanegwo@yahoo.com Website: http://www.wu.edu.et/
Debre Markos University	P.O. Box : 269	Tel:+251-58-771 16 46 Fax: +251-58 771 17 64 Website: www.dmu.edu.et/
Dessie/Kombolcha University	P.O. Box: 1145	Tel: +251-33 -112 43 49 /50/51 Tel: +251-33-81-10-286 Fax: +251-33 -112 43 52 Email: assefanegwo@yahoo.com Website: http://www.wu.edu.et/
Dilla University	P.O. Box: 419	Tel: +251-46- 331 24 59 Tel: +251-46- 331 20 30/97 Fax: +251-46- 331 25 68/331 26 74 Email: dillaace@ethionet.et

Name of Universities	Address	Contact
Dire Dawa University	P.O.Box : 1362	Tel: +251-25 -111 - 86 82 Fax: +251-25 -112 - 79 71 Email Ato Yared Ayele: mrayele@gmail.com woubshetb@gmail.com Website: http://www.ddu.edu.et
Gondar University	P.O. Box :196	Tel: +251- 581 14 1231/ Tel: +251- 581 14 1236 Fax: +251-581 14 1240/33/35 Email: uogpir@gmail.com Website: www.uog.edu.et
Hawassa University (Dehub University)	P.O. Box: 5	Tel: +251-462204626/462204627/462204628 Fax: +251-462205421 Email: mail@hu.edu.et Website: www.hu.edu.et
Haramaya University	P.O. Box : 138, Dire Dawa	Tel: +251-25-553 0319 Fax: +251-25-553 0325 Email: haramaya@haramaya.edu.et Website: http://www.alemayau.edu.et
Jijiga University	P.O. Box: 1020, Jijiga	Tel: +251-471 11 14 57/58 Fax: +251-471 11 14 50 Email : junvcoc@telecom.net.et / ero@ju.edu.et Website: http://www.ju.edu.et/
Jimma University	P.O. Box: 378 Jimma	Tel: +251-471 11 14 57/58 Fax: +251-471 11 14 50 Email: junvcoc@telecom.net.et/ ero@ju.edu.et Website: http://www.ju.edu.et/
Madawalabu University	P.O. Box: 247, Madawalabu	Tel: +251-1226650053 Fax: +251-122 665 30 92 Website: www.mwu.edu.et

D. FINANCIAL SECTOR

Name of the Main Banks	Address	Contact
Bank of Abyssinia	P.O. Box: 12947 Addis Ababa	Tel: +251-11-551 4130/551 04 09/550 46 11 Fax: +251-11-551 0409 E-mail: abyssinia@ethionet.et Website: www.bankofabyssinia.com
Awash International Bank S.c	P.O. Box: 12638 Addis Ababa	Tel: +251 -11-662 77 65/663 77 54 Fax: +251-11-661 4477 E-mail: awash.bank@telecom.net.et Website: www.awash-bank.com

Name of the Main Banks	Address	Contact
Dashen Bank	P.O. Box: 12752 Addis Ababa	Tel: +251-11-466 1380/ 251112 77 28 90 Fax: +251-11-465 5523 E-mail: dashen.bank@ethionet.et Website: www.dashenbanksc.com
Nib International Bank S.c.	P.O. Box: 2439 Addis Ababa	Tel: +251-11-662 1671 Tel: +251-11-662 2293 Tel: +251-11-550 3288 Fax: +251-11-550 4349/ 552 7213 E-mail: nibbank@telecom.net.et Website: www.nibbank.com
Wegagen Bank S.c.	P.O. Box 1018 Addis Ababa	Tel: +251-11-552 38 00 Tel: +251-11-552 37 01 Fax: +251-11-552 3520/21 E-mail: wegagen@ethionet.et Website: www.wegagenbank.com.et
United Bank S.C	P.O. Box: 19963 Addis Ababa	Tel: +251-11-465 5222/ 40/ 42/ 83/ 85 Fax: +251-11-466 6588/ 465 5243/ 45 E-mail: hibretbank@telecom.net.et Website: www.unitedbank.com
Oromia International Bank	Samuel Deressa Building 2753-1000 Addis Ababa	Tel: +251-115572113 Tel: +251-115572115
Zemen Bank	Joseph Tito St. P.O. Box 1212	Tel: +251-11-5-53-90-40 Fax: +251-11-5-54-00-51

E. MAIN TRANSPORTATION COMPANIES

Name of the Main Transportation Companies	Address	Contact	Comments
Selam Bus Line Share Company	P.O.Box: 101011 Kebele/Wereda:20/2 1 Kirkos Addis Ababa Ethiopia	Landline: +251 115 548 800 / +251 115 548 801 Mobile: +251 911 403 977 / +251 911 403 978 Fax: +251 115 158 696 Email: selam.bus@ethionet.et	Branch offices found in the capital cities of all regions in Ethiopia.
Sky Bus	Addis Ababa	Main Office: Qera Melaq Trading Building Telephone: +251114673331 / +251114166310 / +251114668154 Fax: +251114162843 Operation Head: +251114673669 Sales and Marketing officer: +251910-179327 E-mail: info@skybusethiopia.com	Additional Ticket offices: Piasa taitu hotel ticket office Telephone: +251111568080/+25111 1568585 Stadium Yeha city centre first floor Office No 08 Mobile : +251910179327 Tel: +251115581710

Name of the Main Transportation Companies	Address	Contact	Comments
Anbessa City Bus Service	Bole Sub City Kebele 11, Above Imperial Hotel P.O. Box: 472	Tel: +251-11-629-28-50 Tel: +251-11-629-31-61 Fax: +251-11-629-33-96	
Ethiopian Railways Corporation Communications Service	N/A	Tel : +251-114-702181 Tel : +251-114-702048 Fax : +251-114-702044 Email : erailways@erc.gov.et Website: www.erc.gov.et	
Ethiopian Airlines	N/A	Tel: +251 116 656 666	



International Organization for Migration (IOM)

The UN Migration Agency

For more information on return and reintegration possibilities on this country, please consult the IOM Bern office and/or visit <http://www.ch.iom.int/>